

Twin City Die Castings Company Quality Policy



Minneapolis, MN


Monticello, MN

Watertown, SD


Twin City Die Castings Company's Mission dedicates our daily efforts to being a global die casting leader and the partner of choice for the most demanding cast applications. To achieve this we will:

- ▲ Maintain and follow a process-based quality system that fully embraces the unique requirements of the markets we serve,
- ▲ Grow our business and reputation by dedicating and Harmonizing® those processes to achieve Customer Satisfaction by understanding their needs and then providing only products and services that meet them. This ultimately means delivering compliant parts, created by capable processes, on time,
- ▲ Maintain superior profitability by continually improving those processes by fully embracing the Lean Manufacturing philosophy and through Top Management's commitment to providing our company and its employees with technology, training, equipment and encouragement, and
- ▲ Provide a safe, environmentally friendly and rewarding workplace where our employees are aware of and participate in achieving our goals and fulfilling this quality policy.

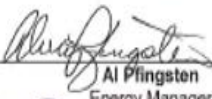
APPROVALS




Doug Harmon
Chief Executive Officer




Greg Hansen
President




Al Pfingsten
Energy Manager




Todd Olson
Chief Financial Officer



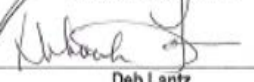
Ron Barse
General Manager – South Dakota Division



Rick Kulla
General Manager – Minnesota Division



Jim Jensen
Director of Engineering



Deb Lantz
Management Systems Specialist – Management Representative